

CONSUMER GRIEVANCES REDRESSAL FORUM
SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,
TIRUPATI

This the 19th day of December' 2023

C.G.No.55/2023-24/Tirupati Circle

CHAIRPERSON **Sri. V. Srinivasa Anjaneya Murthy**
Former Principal District Judge

Members Present

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G.Eswaramma	Member (Independent)

Between

Sri. K.G. Jayaram, D.No.3-75, Matha Street,
Newpet, Chandragiri, Tirupati District.

Complainant

AND

1. Assistant Accounts officer/ERO/Chandragiri	
2. Dy. Executive Engineer/O/ Chandragiri	
3. Executive Engineer/O/Tirupati Rural	Respondents

This complaint came up for final hearing before this Forum through video conferencing on 14.12.2023 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

ORDER

01. The complainant filed the complaint during Vidyut Adalat conducted at Tirupati on 09.11.2023 stating that he applied for a new service connection by paying Rs.4,295/- towards application fees, security deposit etc., but his application was rejected and he requested for adjustment of the said amount to his another service connection No.5424100010848 but till date there was no response from the respondents.



02. The said complaint was registered as C.G.No.55/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that subsequent to the complaint they have adjusted the said application amount of the complainant to his another SC.No.5424100010848 and resolved the grievance of the complainant. The respondents also submitted a copy of the adjustment of new service connection charges in proof of adjustment.
03. Heard the respondents through video conferencing. The complainant remained absent.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents adjusted the amount paid by the complainant on his application which was rejected by the department, to his other existing S.C.No.5424100010848 and submitted compliance report and the same is recorded.
05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.
06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3rd Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar.

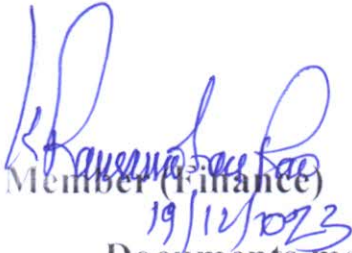


Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 19th day of December'2023.


19/12/23

CHAIRPERSON


19/12/2023

Member (Finance)


19/12/23

Member (Technical)


19/12/2023

Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3rd Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

